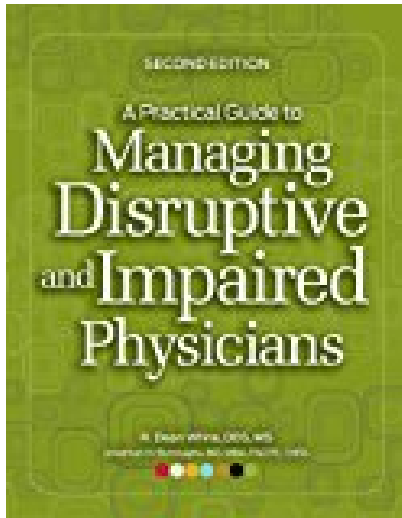


A Practical Guide to Managing Disruptive and Impaired Physicians Second Edition



BOOK DETAILS

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BOOK SYNOPSIS

A Practical Guide to Managing Disruptive and Impaired Physicians, Second Edition
R. Dean White, DDS, MS Real-world solutions to problem physician behavior Don't let disruptive physician behavior negatively affect your hospital's operations or put your patients, staff, and colleagues at risk. This resource will help you implement a sound program to manage impairment and prevent disruptive physician behavior. Stop disruptive physician behavior at the door through good credentialing Set and communicate clear expectations of behavior Create policies and procedures using customizable samples Provide feedback to physicians regarding their behavior Identify when disruptive behavior is an indicator of impairment Collaborate with physicians to successfully eliminate undesirable behavior Learn when it is appropriate to take corrective action that limits a physician's membership and/or privileges Comply with Joint Commission requirements Take a look at what's covered in this edition: Additional insight into physician impairment More than 30 new forms and policies Real-world case studies that put theory into practice Innovative solutions and insight provided by an in-the-trenches medical staff advisor The table of contents includes: Disruptive behavior: What it is, and what it is not The power of the pyramid: A common sense approach to physician behavior and performance Credentialing: Stopping disruptive behavior at the door Setting and communicating behavior expectations Measuring problem behavior Master the art of providing feedback Managing poor performance: How to intervene to stop disruptive physician behavior Managing the disruption of impairment Taking corrective action: What to do when you reach the top of the pyramid The critical role of the CEO and the board of trustees The medical staff advisor Laying down the law: Annotated legal cases of disruptive physician behavior Who will benefit? Medical director Quality director/manager Chief executive officer Chief operations officer Chief medical officer VPMA Medical staff coordinator Department chair Wellness, peer review, and credentials committee chairs

A PRACTICAL GUIDE TO MANAGING DISRUPTIVE AND IMPAIRED PHYSICIANS SECOND EDITION

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